

#### Australian Centre of Further Education RTO TOID 40898 CRICOS Code 03377J Levels 5&9, 341-345 Queen Street, Melbourne, VIC 3000

Phone: 0061-3-8600 8600 Email: info@acfe.edu.au Website: www.acfe.edu.au

# International Student Application Form

# Instructions to complete the application form: This application form is to be completed by international students only.

- All fields must be completed in English clearly using BLOCK **LETTERS** to proceed. Please tick boxes where appropriate.
- 2. Please complete all sections of this form, sign it and send it to us with the following:
  - Certified transcripts and certified English translations of relevant academic records.
  - Evidence to demonstrate English Language Competence (ACFE LLNTest) or certified evidence of English language proficiency (IELTS certificate or equivalent). Students may submit evidence of any of the above to demonstrate English Language competence.
  - Certified evidence of having met the published course entry requirements for the course in which you wish to enrol – as outlined on the Course Outline and summarised below.
  - Any additional documentation to support your application (e.g. resume, work certificates, references).
- Certified copy of your passport including a copy of your visa if currently available. If you are applying for course credit, please read the information on Course Credit in the Student Handbook. Note that the granting of course credit will affect the length of your student visa.
- You will need to include payment for the non-refundable application fee which you can pay by money order or direct transfer into our bank account.
- All money orders should be made out to Australian Centre of Further Education. To make payment directly into our bank account, please use the following details:

National Australia Bank Bank:

Account Name: **Australian Centre of Further Education** 

BSB: 083-091

943 856 373 (include your full name in the **Account Number:** 

transaction statement

### Which course do you wish to enrol in?

Communit	ry Services and Health Courses
	CHC33015 Certificate III in Individual Support
	CRICOS Course Code 092131E
	CHC43015 Certificate IV in Ageing Support
	CRICOS Course Code 092132D
	HLT54115 Diploma of Nursing
	CRICOS Course Code 096431E
	HLT55118 Diploma of Dental Technology
	CRICOS Course Code 097989C
	Student may be required to submit the Working with Children
	Check Clearance (WWCC) and/or Police Clearance Certificate (PCC) and/or immunisation for the placement where applicable

#### **Business Courses**

	BSB51918 Diploma of Leadership and
Ш	Management CRICOS Course Code 098814G

#### **ELICOS Courses**

EAP 1 (CRICOS Course Code 098555K)
EAP 2 (CRICOS Course Code 098557G)
EAP 3 (CRICOS Course Code 098556J)
Students enrolled in EAP courses are required
placement test before course commencement

## **Student Details:**

Title:	□Mr	Miss	□Ms	Mrs	□Dr	Other
Family Name	 :	_	_	_	_	_
Given Name(						
,	· —					
Date of Birth:	:					
Gender:	] Male	☐ Female				
(Indetermina	te/Interse	x/Unspecifi	ied)			
Nationality:						
Passport No.:	:					
First Languag	e:					
Home Addre	ess - Ove	erseas (mu	ıst be apı	olicant's a	ddress)	:
Unit No:	_		St	reet No:		
Street Name:	_					
Suburb:	_					
State:	_		Pc	stcode:		
Country:	_					
Home Phone	No:					
Mobile Phone	e No:					
Email Addres	s: _					
Address in A	Australia	a (if knowr	n, must b	e applica	nt's add	ress):
Unit No:	_		St	reet No:		
Street Name:						

	-		
Street Name:			
Suburb:			
State:		Postcode:	
Country:			
Home Phone No:			
Mobile Phone No:			
Email Address:			

#### Visa Details:

Country:

Do you have a current Australian	Yes No
visa?	
If yes, Visa Type:	Student Visitor Other
If no, which Visa Type are you applying for?	Student Visitor Other

At which HO	ME AFFAIRS office location will you submit a visa application?	
City:		

Preferred intake date:

to take an English

Overseas student nearth cover Arrangement.	duardianship Arrangement:
OSHC arrangement is a requirement for a student's visa application from	(applicants under 18 years old)
HOME AFFAIRS.  Do you have OSHC?	Do you require a CAAW from ACFE?
If no, do you require ACFE to arrange OSHC?	Do you require ACFE to arrange guardianship? Yes No
If you have OSHC, please provide details: (please also attach a copy of your OSHC certificate/card with this application)	If no, you must nominate a person to be your guardian, who must be over 21 years old and an Australian Citizen or Permanent Resident and approved
If yes, please provide details: Membership No:	by ACFE through an interview. ACFE requires certified copies of citizenship certificate, AFP report and a proof of residential address at an interview.
Expire Date:	Guardianship Details:
	Family Name of
Overseas Visitor Health Cover (OVHC):	Guardian:
Parent who will be residing in Australia with student under 18 years old and applying for a guardian visa must hold OVHC. ACFE arranges the cover.	Given Name(s) of Guardian:  Relationship to Student:
Do you require ACFE to arrange OVHC? Yes No	Unit No: Street No:
Information on special needs and personal history:	Street Name:
The information provided below will assist ACFE in arranging, monitoring and	Suburb:
mproving services to assist students.	State: Postcode:
Do you have a disability, impairment or long term medical condition which	Country:
may affect your studies? Yes No  Would you like to receive information on support services, equipment and	Home Phone No:
facilities available which may assist you? Yes No	Mobile Phone No:
Please indicate the type of disability that applies:	
☐Mobility ☐Hearing ☐Vision ☐Learning ☐Medical	Email Address:
If other, please specify:	
	Accommodation Arrangement:
Do you have any medical conditions or allergies?  Yes No  If yes, please specify:	Do you require ACFE to arrange airport transfer services? Yes No Do you require ACFE to arrange homestay? Yes No If yes, you must complete Homestay Application Form for theservices If no, please provide your homestay details (ACFE will inspect homestay place):
	Contact's Name:
	Contact's Mobile Phone No:
s there anything in the student's history or circumstances (including	
pehavioural, physical violence or illegal drug use) that might pose a risk of any type to the student, other students or staff?	Contact's Email Address:
	Unit No: Street No:
If yes, please specify:	Street Name:
	Suburb:
Parent Details (Mandatory Fields):	State: Postcode:
Family Name of Parent:	Home Phone No:
Given Name(s) of Parent:	-1
Relationship to Student: Mother Father	Education Agent/Representative
Unit No: Street No:	Are you applying through an education agent? ☐Yes ☐No
Street Name:	Representative's details:
Suburb:	Representative 3 details.
State: Postcode:	
Country:	
Home Phone No:	
Mobile Phone No:	I hereby confirm that I shared the course information with the applicant. I also disclosed the commercial benefit to the student by enrolling him/her at ACFE.
Email Address:	Agent Signature:
Liliali Audi 533.	

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Education Histor What is your highest o	<b>'y:</b> ompleted school level? (tick o	ne box only)	Study Reason  Tick one of the following categories, which best describes your main reason for undertaking this course?
Are you still attending	ivalent Year 9 or v Never att complete that school level?	r equivalent equivalent ended school  Yes No	To develop my existing business To try for a different career It was a requirement of my job To get into another course of study To get a job To start my own business To get a better job or promotion
qualifications?		ne ronowing	I wanted extra skills For personal interest of self-development Other reasons
If Yes, please tick any a	applicable boxes:		Your needs and expectations:
Advanced Diplo Diploma (or As Certificate I Certificate II	ee or Higher Degree oma or Associate Degree (sociate Diploma)		Please outline in a paragraph why you are enrolling in this course and what you hope to achieve by completing the course.
<u> </u>	or Trade Certificate)		
_	or Advanced Cert/Technician)		
Please list any quathe year of comple	alifications you have cor	npleted and	Do you have any individual needs that you will require support from ACFE during your participation in the program? This might include support with learning difficulties, disabilities, English, reading, writing or other. If yes, please outline below.
Qu	ualification	Year	-
Do you wish to app	ly for Credit Transfer or RP	L?	Is there any other information that you would like to share with ACF that may be important for us to know to help you to achieve a successful outcome in this course? If yes, please outline below.
	nsfer or National Recognition.		
	s or transcripts from previous	qualifications	
_	led with this form.	. I	
_	on of Prior Learning (an RPL <i>i</i> ubmitted with this form)	Application form	
☐ No			
English Level Deta	nils: (documents are requi	red to beprovided)	Transfer from another provider:  Are you currently enrolled with another registered Australian
Took Tours	Beaute/George Oversell	Data of the Beauty	education institution?
Test Type	Results/Score Overall	Date of the Result	Yes No
Employment His Tick one of the followi employment status? (1)	ng categories, which best des	cribe your current	If Yes, how long have you been enrolled with the other provider for?  O-6 months complete below More than 6 months
Full-time empl			If you answered 0-6 months above, please answer thefollowing questions:
Part-time emp Self-employed	loyee (not employing others)		Do you have a written letter of release from the other provider?
Employer Employer			Yes (please attach with your application) No
_	paid worker in a family busines		Has the other provider ceased to be registered?
Unemployed - seeking part-time or full-time work		rork	
	- not seeking employment		☐ Yes ☐ No

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Has th	e course that you were enrolled in ceased to be registered?
	Yes
	No
Has th	e original provider had a sanction imposed on its registration
by the	Australian Government or state or territory government that
prever	nts you from continuing your course?
	Yes
	No
Does a	any government sponsor of yours considers the change to be in
your b	est interest and has provided written support of change?
	Yes
	No
	iments Checklist
	ensure to check if you have attached the following documents to this
appiica English	tion. All documents that are not in English must be translated into
	A copy of passport
Ħ	A copy of current Australian visa (for onshore applicants)
П	Certified copies of English proficiency (must be obtained within
_	the last 2 years, if required)
	Certified copies of Academic Transcripts and Certificates
	Statement of Purpose
	GTE documents according to HOME AFFAIRS requirements
	(GTE: Genuine Temporary Entrants)
Docur	ments to provide for nominated guardian by parents and
home	stay host for students under 18:
	Certified copies of passport, Australian Citizenship and
	residential address
	Certified copies of proof of relationship to the student (if
_	guardian is relative)
Ц	Working with children check & Police check
1 1	Homestay inspection outcome (for ACEE to issue CAAW)

#### **TERMS & CONDITIONS**

#### **Review of Fees**

ACFE reserves the right to review its fees. If tuition fees are increased, you will be required to pay the new fees when they are introduced.

**Tuition Fees:** ACFE will not be responsible for any monies paid to an agent or third party. When ACFE receives your fees, and confirms you have signed our Terms & Conditions on the Letter of Offer, we will send you a **Confirmation of Enrolment.** This form is used to apply for your student visa. For courses exceeding 24 weeks' duration no more than 50% of the total course fee is required prior to the course commencement date. Tuition fees only cover the charges for tuition. Tuition fees DO NOT cover the charges for application fee, accommodation placement, airport pickup, transport, living expenses, textbooks, stationery, and equipment; or clothing required. Individual payment plans can be organised on an individual student basis.

On accepting *Letter of Offer* students must pay:

- The first course fee instalment, equal to 50% of total course fees, prior to the commencement of the course in order to obtain a *CoE* to start their course OR
- b) The full course tuition fee in the case where the course is 24weeks or less or if the student chooses by him/herself to pay the full tuition fee as mentioned on the letter of offer.

In the case where a course exceeds 24 weeks in duration, (i.e. more than one 24- week period), the remaining fee instalment/s is/are required to commence two weeks prior to the commencement of the second study period. Non-payment of course fees will result in expulsion and reporting to HOME AFFAIRS. If fees are not paid by the due date, a late fee of AUD\$200.00 per instalment may be charged.

**Course Credit:** ACFE offers course credit if a student demonstrates written knowledge of equivalent subject content and duration. For details please refer to the student handbook on our website (www.acfe.edu.au).

#### Refund Policy:

#### SCOPE

 This policy covers the refund process for all fees payable for training services provided within Australian Centre of Further Education scope of registration, in accordance with National Code.

#### **PURPOSE:**

- To provide for appropriate handling of student's payments and to facilitate refunds in the case of cancellation by either party. The refund process will allow students the option to disengage from training in a manner in which a negative impact may be negated or reduced, depending upon notification time frame.
- Unless otherwise stated, all refund of fees will only be granted in accordance with this policy. The terms and conditions of this policy apply to all students, whether they are waiting to commence or are continuing studies.

#### PROCEDURE:

- 4. Details concerning the scope of Australian Centre of Further Education Refund Policy are to be clearly disseminated to prospective students prior to contractual arrangements being made. This dissemination is in the form of the Student Handbook, Application for Enrolment and Letter of Offer.
- This agreement, and the availability of complaints and appeals processes, does not remove the right of the student to take action under Australia's consumer protection laws.

#### **GENERAL RULES:**

- The refund process reflects the commitment by Australian Centre of Further Education to hold places as booked by students and the amount of administrative resources consumed at the various stages.
- b) Refunds must be requested in writing (fill in Refund Application form) to Australian Centre of Further Education by submitting in person at ACFE reception desk or via email to SSO@acfe.edu.au with supporting documents (refer to the following Table of Refunds).
- Australian Centre of Further Education will process refund requests and if approved, arrange payment within 28 days.
- d) Refunds will be paid in Australian Dollars into the nominated bank account.
- e) To allow prompt settlement of refund requests, all advanced payments will be held in a nominated bank account by Australian Centre of Further Education until the course start date.
- f) All requests for refund will be processed on an individual basis, taking into account impact on follow-on units /modules if applicable
- g) The term "commencement" in this policy refers to the first day of the first program attended by the student.
- h) Issues with regard to payment are to be handled at the first available opportunity and directed to the Accounts & Student Support Officer of Australian Centre of Further Education. All Refund Requests and issued refunds are to be logged in the Refund Log
- i) Refunds will only be paid to the student or legal guardian of a student under 18. If a student has paid the fees to their agent, ACFE will recover the paid fees and return to student. Please refer to the Table of Refunds on page 5 for more details

#### **Change of Provider**

A student on a student visa is not permitted to change his or her primary provider during the first six months unless exceptional circumstances apply.

#### **Change of Student Contact Details**

A student must immediately advise ACFE of any changes in address/contact details and/or in any circumstances within 7 days.

#### **Assessment and Delivery**

ACFE delivers and assesses only the courses registered on its scope of registration. Delivery and assessment strategies have been developed in consultation with industry representatives and include various strategies, validation processes and pathways. Student visas require students to make satisfactory academic progress and to complete assessment tasks satisfactorily.

#### Discipline and expulsion

ACFE reserves the right to expel students for serious breaches of discipline following appropriate disciplinary procedures. Refunds are subject to the refund policy. HOME AFFAIRS will be notified.

#### Arrival and Induction

All students will attend an Orientation to ACFE and be inducted into ACFE and courses within the first week of classes.

#### **Academic Performance**

All overseas students on a student visa must maintain satisfactory academic progress of any stage of their course. Students not maintaining these conditions will be warned and subsequently reported to HOME AFFAIRS via PRISMS.

#### Release of Personal Information

The information provided by the student to ACFE, including personal and contact details, course enrolment details and changes, attendance and academic progress can be made available to Commonwealth and State agencies, pursuant to obligations under the ESOS Act 2000 and the National Code. ACFE is obligated, under s19 of the ESOS Act 2000, to inform certain

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Government bodies about changes to the student's enrolment and the circumstances of any suspected breach by the student of a student visa condition relating to attendance or satisfactory academic performance without student consent or notification. Personal information supplied, along with consent to being contacted, will only be used by ACFE in connection with an application for a student to study at ACFE or in the case where any outstanding fees payable need to be recovered by an external agency. Provision of personal information is voluntary. However, the application may be hindered if relevant information is not provided. ACFE will only disclose personal information to outside parties if required to by law, with parental consent in other circumstances, or if it is needed to prevent serious threat to a person's health or safety. Personal information provided to ACFE can be accessed and amended by contacting Student Services Department.

#### **Visa and Visa Subclass Conditions**

It is the responsibility of the student to remain aware of the conditions of their visa and visa subclass relating to their course after the student has taken their Confirmation of Enrolment to HOME AFFAIRS for approval.

#### **Change to Conditions**

ACFE reserves the right to change its fees, conditions, course times or course commencement dates.

#### **Complaints Procedure**

If the student or parent has any complaint(s) about the services provided by ACFE or the relevant fees, attempts should be made to resolve the problem with the relevant staff before lodging the complaint.

Full details of the complaints procedure are available at the campus.

#### **Breach of Terms and Condition**

Any breach of these terms and conditions may result in the termination of the student's enrolment.

#### Overseas Student Health Cover (OSHC)

All international students are required to arrange Overseas Student Health Cover (OSHC). It is the student's responsibility to check the conditions of this health cover. ACFE arranges OSHC and OVHC for students and student's guardian upon requests.

#### Change of Homestay and Guardianship (Under 18)

A student must immediately advise ACFE of any changes in homestay place or guardianship details within 7 days. Nominated Homestay place must be inspected by ACFE and homestay host will be required to provide relevant documents and guardian must be interviewed by providing requested documents for an approval and to be issued CAAW from ACFE. Failure to notify may lead to cancellation of CAAW

		TABLE OF REFUNDS	
Туре	Time Frame	Amount Refunded	Documents
VISA Refusal	At any time	100% refund of the paid tuition fee, material fee and placement fee (if applicable). \$250.00 application fee is not refundable  Note: if the visa refusal is due to false or misleading information about student identity, previous qualifications and experiences or other relevant information in support of student visa application in order to obtain migration, there will be no refund for paid tuition fee.	Application for Withdrawal Form Refund Application Form Proof of VISA Refusal
VISA Renew Refusal for onshore students	After the course has commenced	Paid tuition fees that have not been spent will be refunded. Spent tuition fee is payable to the college. Material fee, placement fee (if applicable) and the \$250.00 application fee are not refundable.	Application for Withdrawal Form Refund Application Form Proof of VISA Refusal
Student breach of VISA conditions, suspension or cancellation of enrolment by the college or the student transfer to another registered provider and has been granted release letter	At any time after commencement of a course	No refund for the paid tuition fee for the current course. Tuition fee scheduled in the Letter of Offer is payable to the college. Material fee, placement fee (if applicable) and the \$250.00 application fee are not refundable.	Application for Withdrawal Form Refund Application Form Relevant documents: Proof of VISA Refusal, or a valid offer letter from another registered provider, or flight ticket
	Written notification provided 28 days or more before the commencement of the course	30% of tuition fee will be retained by the college and is payable to the college. The remaining paid tuition fee will be refunded. Material fee and placement fee (if applicable) will be refunded. \$250 application fee is not refundable.	Application for Withdrawal Form Refund Application Form
Withdrawal, Transfer or Enrolment Cancellation	Written Notification provided less than 28 days before commencement of the course	50% of tuition fee will be retained by the college and is payable to the college. The remaining paid tuition will be refunded. Material fee, placement fee (if applicable) and the \$250.00 application fee are not refundable.	Relevant documents: Proof of VISA Refusal, or a valid offer letter from another registered provider, or flight ticket
	Written notification provided after the course has commenced	No refund for the paid tuition fee for the current course. Tuition fee scheduled in the Letter of Offer is payable to the college. Material fee, placement fee (if applicable) and the \$250.00 application fee are not refundable.	
Student does not commence the course on the start date for any reason and subsequently provides notice of withdrawal from the course	At any time after commencement of a course	No refund for the paid tuition fee for the current course. Tuition fee scheduled in the Letter of Offer is payable to the college. Material fee, placement fee (if applicable) and the \$250.00 application fee are not refundable.	Application for Withdrawal Form Refund Application Form Any relevant supporting documents
ACFE is unable to deliver the course for any reasons	On the course commencement date	100% refund of the paid tuition fee, material fee and placement fee (if applicable). \$250.00 application fee is not refundable.	Application for Withdrawal Form Refund Application Form
ACFE is unable to complete the course that has been started	After commencement of a course	Paid tuition fee that has not been spent will be refunded. Spent tuition fee is payable to the college. Paid material fee and placement fee (if applicable) that has not been spent will be refunded.	Application for Withdrawal Form Refund Application Form
Withdrawal from Recognition of Prior Learning (RPL process)	After Submission of the fees	Paid RPL assessment fee and \$100.00 application fee are not refundable.	Application for Withdrawal Form Refund Application Form

#### **DECLARATION**

I (student) would like to apply for enrolment in the selected course with Australian Centre of Further Education (ACFE) and I declare that:

- 1. I have answered all questions truthfully to the best of my knowledge.
- 2. I have read and understand information about my course including course delivery and duration, entry requirements, required resources, and other relevant information on ACFE's website <a href="https://www.acfe.edu.au">www.acfe.edu.au</a> and ACFE's Prospectus.
- 3. I have also reviewed the policies and procedures associated with my enrolment on ACFE website including the Fees and Refund Policy and Procedures, Complaints and Appeals Policy and Procedures, Privacy Policy & Procedures etc, and understand the terms of my enrolment with ACFE.
- 4. I declare that I have been provided appropriate and sufficient information to make an informed decision about my enrolment in this course.
- 5. I declare that I have the financial capacity to meet tuition fees and agree to pay fees as they become due.
- 6. I understand that all my personal details, including my USI, are confidential and are protected by relevant privacy laws. I give my consent to ACFE to release my name, date of birth, contact details and statistical information, including my USI, to the relevant Federal government bodies for the purpose of auditing, regulation of training, obtaining feedback and as statistical information.
- 7. I understand that I will be required to supply a USI to ACFE, in accordance with national legislation. I have read and I consent to the collection, use and disclosure of my personal information pursuant to the information detailed at <a href="https://www.usi.gov.au/training-organisations/usi-support-materials/privacy-notice-students-when-applying-usi-their-0">https://www.usi.gov.au/training-organisations/usi-support-materials/privacy-notice-students-when-applying-usi-their-0</a>. I understand that I may receive a National Centre for Vocational Education Research (NCVER) student survey.
- 8. I understand that my enrolment in this course will not be finalised until my application has been assessed to ensure I meet the entry requirements of the course and once I have signed a Written Agreement and Letter of Offer.
- 9. I understand that, I am responsible to provide up-to-date and accurate contact details to ACFE and notify us if anything changes.
- 10. I hereby consent to being contacted in connection with this application and any subsequent enrolment by text message, email or other electronic means and note that I may at any time opt out of being contacted by any such electronic means by contacting Admissions Department and so advising.

I (guardian) consent to the student named on this application form:

- Attending and participating in ACFE activities, including excursions and trips arranged by ACFE, and
- In the event of an emergency, using ambulance transportation and/or receiving such medical or surgical treatment as may be deemed necessary. I am responsible for costs incurred in providing medical treatment and associated services for the student.

I agree that if there is any difference in meaning of the provision of an English version and any translated version of this form or the Terms and Conditions to me, the English version is to prevail. I enclose the required fees and authorise Australian Centre of Further Education to retain my tuition fees in accordance with the Refund Policy, if I elect to cancel my enrolment at any time.

This agreement, and the availability of ACFE complaints and appeals processes, does not remove the right of the student to take action under Australia's consumer protection laws.

	For students under 18 years old	l, parent/guardian signature is required
Student Signature	Parent/Guardian Signature	
Date	Date	
Full Name	Full Name	

(must be signed by the student)

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